



# Your NVA Vision Benefit Summary

## Susquehanna University

Effective 01/01/2020

Group Number# 4175

### Schedule of Vision Benefits

#### How Your Vision Care Program Works

Benefit Frequency	Participating Provider	Non-Participating Provider (Reimbursed Amounts)
<b>Examination</b> Once Every Calendar Year	Covered 100%	Up to \$35
<b>Lenses</b> Once Every Calendar Year  <ul style="list-style-type: none"> <li>▪ Single Vision</li> <li>▪ Bifocal</li> <li>▪ Trifocal</li> <li>▪ Lenticular</li> <li>▪ Polycarbonates (under age 19)</li> <li>▪ Standard Scratch Coating</li> </ul>	Standard Glass or Plastic  <ul style="list-style-type: none"> <li>▪ Covered 100%</li> <li>▪ Covered 100%</li> <li>▪ Covered 100%</li> <li>▪ Covered 100%</li> <li>▪ Covered 100%</li> <li>▪ Covered 100%</li> </ul>	Standard Glass or Plastic  <ul style="list-style-type: none"> <li>▪ Up to \$25</li> <li>▪ Up to \$45</li> <li>▪ Up to \$65</li> <li>▪ Up to \$75</li> <li>▪ Up to \$25 (SV)</li> <li>▪ Up to \$30 (Bi/Tri)</li> <li>▪ Up to \$10</li> </ul>
<b>Frame</b> Once Every Two Calendar Years	Retail Allowance Up to \$130 (20% discount off balance)*	Up to \$65
<b>Contact Lenses</b> Once Every Calendar Year  Elective Contact Lenses	In lieu of Lenses & Frame  <ul style="list-style-type: none"> <li>▪ Up to \$130 Retail (15% discount (Conventional) or 10% discount (Disposable) off balance)**</li> </ul>	In lieu of Lenses & Frame  <ul style="list-style-type: none"> <li>▪ Up to \$115</li> </ul>
Contact Lens Evaluation/Fitting***	<ul style="list-style-type: none"> <li>▪ Covered 100%</li> </ul>	Daily Wear: \$20 Extended Wear: \$30 Specialty Wear: \$50
Medically Necessary****	<ul style="list-style-type: none"> <li>▪ Covered 100%</li> </ul>	<ul style="list-style-type: none"> <li>▪ Up to \$210</li> </ul>

Eligible members and dependents are entitled to receive a vision examination and one (1) pair of lenses once every calendar year and a frame once every two calendar years or contact lenses and contact lens evaluation/fitting once every calendar year. (If you choose a frame, you will not be eligible for contact lenses for two calendar years)

For your convenience, at the start of the program, you will receive two identification cards with participating providers in your zip code area listed on the back. At the time of your appointment, simply present your NVA identification card to the provider or indicate that your benefit is administered by NVA. The provider will contact NVA to verify eligibility. A vision claim form is not required at an NVA participating provider. Be sure to inform the provider of your medical history and any prescription or over-the-counter (OTC) medications you may be taking.

To verify your benefit eligibility prior to calling or visiting your eye care provider, please visit our website at [www.e-nva.com](http://www.e-nva.com) or contact NVA's Customer Service Department toll-free at 1.800.672.7723 (TDD line 1-888-820-2990) or NVA's Interactive Voice Response (IVR). Customer Service is available 24 hours a day, 7 days a week, 365 days a year. Any question any time.

If you are not a registered subscriber, you can still search our providers online by selecting the "Find a Provider" link on our home page. Enter group number **4175000001** or the group number on the identification card and enter in your search parameters. It's that easy!

\* Does not apply to Wal-Mart / Sam's Club locations or for certain proprietary brands.

\*\*Does not apply to Wal-Mart/Sam's Club, Contact Fill (NVA Mail Order) or certain locations at: Target, Sears, Pearle, & K-Mart and may be prohibited by some manufacturers.

\*\*\*Exams that include fittings for contact lenses are only covered if you purchase contact lenses.

\*\*\*\*Pre-approval from NVA required.

**Due to their everyday low prices (EDLP) the amounts listed below may not be applicable at Wal-Mart/Sam's Club.**

Lens options purchased from a participating NVA provider will be provided to the member at the amounts listed in the fixed option pricing list below:

- \$10 Solid Tint
- \$12 Fashion / Gradient Tint
- \$100 Progressive Lenses Premium\*
- \$12 Ultraviolet Coating
- \$40 Standard Anti-Reflective
- \$20 Glass Photogrey (Single Vision)
- \$30 Glass Photogrey (Multi-Focal)
- \$75 Polarized
- \$50 Progressive Lenses Standard\*
- \$65 Transitions Single Vision Standard
- \$70 Transitions Multi-Focal Standard
- \$25 Polycarbonate (Single Vision) 19 & over
- \$30 Polycarbonate (Multi-Focal) 19 & over
- \$30 Blended Bifocal (Segment)
- \$55 High Index

\*Fixed Pricing not available on certain brands

Options not listed will be priced by NVA providers at their R&C retail price less 20%.

Participating providers are not contractually obligated to offer sale prices in addition to outlined coverage. Regardless of medical or optical necessity, vision benefits are not available more frequently than specified in your policy.



# Get a Better View

**Plan Specific Details Online:** The NVA website is easy to use and provides the most up to date information for program participants: -Locate a nearby participating provider by name, zip code, or city/state; verify eligibility for you or a dependent; view benefit program and specific detail; review claims; print ID cards; nominate a non-participating provider to join the NVA network.

**Examinations:** The comprehensive exam includes case history, examination for pathology or anomalies, visual acuity (clearness of vision), refraction, tonometry (glaucoma test) and dilation (if professionally indicated).

**Lenses:** NVA provides coverage in full for standard glass or plastic eyeglass lenses.

**Frames:** Select any frame from the participating provider's inventory. Any amount in excess of your plan allowance is the member's responsibility. Frame choices vary from office to office. (Visit NVA's website to view the Benefit maximizer Program)

**Contact Lenses:** The contact lens benefit includes all types of contact lenses such as hard, soft, gas permeable and disposable lenses. Medically necessary contact lenses includes fitting and follow up and may be covered with prior authorization when prescribed for: post cataract surgery, correction of extreme visual acuity problems that cannot be corrected to 20/70 with spectacle lenses, Anisometropia or Keratoconus.

**Non-Participating Providers:** You will be responsible for one hundred percent (100%) of the cost at the time of service at a non-participating provider. You can request a claim form from NVA via the website [www.e-nva.com](http://www.e-nva.com) or you may submit receipts along with a letter containing the member's full name, patient's full name, address, ID# and sponsoring organization to **NVA Claims Dept, P.O. Box 2187, Clifton, NJ 07015**.

**Laser Eye Surgery:** NVA has chosen **The National LASIK Network** to serve their members. This network was developed by **LCA Vision** in 1999 and is one of the largest panels of LASIK surgeons in the U.S. Members are entitled to significant discounts and a free initial consultation with all in-network providers.

**Discounts:** In addition to your funded benefit you are eligible to access the **EyeEssential® Plan discount** (in Network Only) on additional purchases during the plan period. Please see table for more detail regarding NVA's discount plan:

\*Discount is not applicable to mail order; however, you may get even better pricing on contact lenses through Contact Fill.

Your NVA EyeEssential® Plan Discount – In Network Only		
Service	Participating Provider	Lens Options
<b>Eye Examination:</b>	<b>Member Cost:</b> Retail Less \$10	\$12 Solid Tint/ Gradient Tint \$50 Standard Progressive Lenses \$75 Polarized Lenses
<b>Contact Lens Fitting:</b>	Retail Less 10%	\$65 Transitions Single Vision Standard \$70 Transitions Multi-Focal Standard \$15 Standard Scratch Coating \$12 UV Coating \$35 Polycarbonate \$45 Standard Anti-Reflective
<b>Lenses:</b> Single Vision Bifocal Trifocal or Lenticular	Glass or Plastic \$35.00 \$55.00 \$70.00	
<b>Frame:</b>	Retail Less 35%	
<b>Contact Lenses*:</b> Conventional Disposable	<b>Member Cost:</b> Retail Less 15% Retail Less 10%	

Lens options purchased from a participating NVA provider will be provided to the member at the amounts listed in the fixed option price list above.

Options not listed will be priced by NVA providers at their reasonable & customary retail price less 20%.

Wal-Mart / Sam's Club Stores: Due to their everyday low prices (EDLP) Wal-Mart / Sam's Club stores do not provide additional discounts.

## At NVA, We Work Only for Our Clients.

**Exclusions / Limitations:** No payment is made for medical or surgical treatments / Rx drugs or OTC medications / non-prescription lenses / two pair of glasses in lieu of bifocals / subnormal visual aids / vision examination or materials required for employment / replacement of lost, stolen, broken or damaged lenses/ contact lenses or frames except at normal intervals when service would otherwise be available / services or materials provided by federal, state, local government or Worker's Compensation / examination, procedures training or materials not listed as a covered service / industrial safety lenses and safety frames with or without side shields / parts or repair of frame / sunglasses.

National Vision Administrators, L.L.C. • PO Box 2187 • Clifton, NJ 07015  
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*This document is intended as a program overview only and is not a certified document of the individual plan parameters.*

